



Optus Networks Pty Ltd.
ABN 92 008 570 330

BlackBerry Internet Solution (BIS) Mobile Digital Service (GSM).

OPTUS/OUTLET USE ONLY

Outlet Name										Outlet Code					ID		Points	
Salesperson										Contact No								
Optus Reference										TOTAL								
I confirm that I have sighted, verified and retained copies of the applicant's ID as specified in the Optus 100 point identification checklists															Optus Rep Signature		Date	

If you would like to receive other information and updates by email from Optus please tick the box(s): Important information regarding your account. Optus newsletters. Offers and Promotions from Optus.

1. CUSTOMER DETAILS (All customers are required to complete)

Customer Contact (Print Name): _____
 Contact Phone No: (H) _____ (W) _____
 Existing Mobile A/C No: _____
 Account Holder: _____
 Are you known by any other name(s): No Yes Name: _____

BUSINESS APPLICANT					COMPANY/GOVERNMENT				
ABN					ACN				
NAME:					NAME:				

2. CREDIT CHECK DETAILS (New to Optus Mobile customers to complete)

Street/Address: _____

 _____ P/C _____
 Time at address: _____ yrs _____ mths
 Previous Address: (if less than 2 years at above address) _____
 _____ P/C _____
 Invoice attention to: _____
 Billing Address: (if different to above) _____
 _____ P/C _____

BUSINESS APPLICANT
 Position: _____ Years held: _____
 DOB: ____/____/____ D.Licence: _____
 Status: Owner/Buyer Renting Other
 Credit Card Type: _____ Expiry Date: ____/____/____

COMPANY/GOVERNMENT
 Entity Type:
 Govt. Department Company Inc. Association
 Years Trading: _____ No. Employees: _____

3. MOBILE VOICE PLAN DETAILS (All parts require completion)

Mobile Service	Plan Description	Fixed Contract Term	Hardware Model (RP=Roadpack)	Hardware Cost		New (N) Resign (R) Port (P)	New/Existing Mobile Number	OPTUS INTERNAL USE			Optional Services* Tick if requ'd
				Upfront	Monthly* Repayment			SIM Number	IMEI Number	Rate Plan Code	
A	BIS Business Executive	24	BlackBerry 7100g	N/A	\$399	P	0401 XXX XXX	896102 020 114 816 0000	350 605 303 324 066		<input type="checkbox"/>
B	BIS Business Platinum	0	N/A	N/A	N/A	R	0401 YYY YYY	896102 020 114 816 0001	351 675 343 355 052		<input type="checkbox"/>
C	BlackBerry \$49 Cap	24	N/A	N/A	N/A	N	0401 ZZZ ZZZ	896102 020 114 816 0002	352 685 373 358 079		<input type="checkbox"/>
2							04	896102			<input type="checkbox"/>
3							04	896102			<input type="checkbox"/>
4							04	896102			<input type="checkbox"/>
5							04	896102			<input type="checkbox"/>
6							04	896102			<input type="checkbox"/>
7							04	896102			<input type="checkbox"/>
8							04	896102			<input type="checkbox"/>
9							04	896102			<input type="checkbox"/>
10							04	896102			<input type="checkbox"/>

Customer Agreement: I agree to connect my fleet of _____ services to the nominated plans listed above. *Monthly repayment of upfront cost is over the nominated fixed contract term and not available in conjunction to "Road Pack" sales. *Details to be completed on the 'Optional Services' form.

5. ADDITIONAL FLEET SERVICES

No Fee Services: Call Hold/Wait Directory Listing **Call Restrictions:** International Call Bar (Bars international dialling as well as AutoRoam)
Caller ID: Your number is displayed to others when making calls OR Do not wish to permanently display your number

5. TERMS AND CONDITIONS

By signing this form you acknowledge that you have read and understood the information on the back of this form about Optus' handling of information about you (Personal Information). You also give Optus your consent to obtain and use credit information about you, including information about your consumer credit history (eg. household and personal financing) and if applicable, your commercial credit history (eg as a sole trader). For company applications you must be an authorised signatory and proof must be shown.

 Customer Signature Date

WITNESS

 Optus Rep Signature Date

Optus will provide the Services requested in this application form but full enjoyment of the product features will require the deployment of the BlackBerry Enterprise Solution by your organisation.

IMPORTANT NOTICE

IMPORTANT CUSTOMER INFORMATION – YOUR RIGHTS AND OBLIGATIONS

Optus Mobile Pty Limited ABN 65 054 365 696 (Optus) will provide to you the service option from the Optus Mobile Services which you select (the Service) on the terms of the standard form of agreement (the Agreement) for that Service, unless you have entered into a written agreement with Optus (in which case the terms of the written agreement will apply). This is a summary of the Agreement. A copy of the Agreement together with any updated version of the summary is available on the Optus web site: www.optus.com.au/standardagreements or on request. The Agreement contains full details of the Service and the terms and conditions of supply of the Service including charging, billing, term, and cancellation.

SUMMARY OF MATERIAL TERMS AND CONDITIONS

General Information for the Service

The Optus Mobile Services provide you with carriage of voice and data traffic over the Optus Mobile Network. The Optus Mobile Digital Service (the Service) enables you to use a mobile digital phone connected to the Optus mobile digital network to make calls to and receive calls from, local, national, international and mobile phone numbers. Additional value added services, including data and fax, are available but may require compatible equipment.

Use of the Service: You must acquire the Service for at least the Committed Term, if any, specified in your Application. You must co-operate with Optus' reasonable requests in connection with the Service.

Equipment: You are responsible for any damage, destruction or theft of any Optus owned equipment.

Charges: You will be responsible for paying the Service and equipment charges set out in the Standard Pricing Table or Application. These charges may include: establishment or connection charges; usage charges; reconnection charges; activation charges; access charges; cancellation charges in some circumstances; and other charges. The amount of the Service charges will depend on the options and features of the Service you select. Optus may offer promotions or offers in connection with the

Service (Special). If you validly accept a Special, the price and terms of the Special will prevail over those otherwise applicable under the Agreement for the duration of the Special.

Invoices and Payment: Optus will notify you of its billing period from time to time. You must pay each invoice by the due date shown on it. Your invoice will indicate the methods of payment Optus will accept. You must pay all service charges incurred as shown on your account whether or not use of the Service was authorised by you. Optus may include unbilled service charges in a later invoice(s). For late payment, you may be charged an extra fee of 2% above the prime lending rate of Optus' principal bank.

Billing Disputes: You may raise a valid billing dispute within 12 months of the date of the disputed invoice. Any undisputed amount must be paid. Optus may charge you for professional services for audit of any non-Optus analysis of a disputed amount and interest on any incorrectly disputed amount.

Taxes: Optus will charge you for taxes, including any GST for supplies made in connection with the Service.

Financial Security: Optus may require you to provide financial security. Optus may apply this security partly or wholly against any overdue amount.

Privacy and Personal Information:

Optus may:

- collect, use and disclose your personal information to a credit reporting agency, including your name, current and previous addresses, date of birth, employer, driver's license number, service number, and your personal and commercial credit information or credit rating;
- use this information to consider your application for personal and commercial credit, the Service or other Optus group services. Optus may also use this information for purposes related to the supply of the Service and to market, promote and provide you with information about promotions, as well as the products and services of other

Optus group companies and other organisations. You can opt out of receiving marketing information by contacting Optus; and

- use this information for the above purposes to or from credit reporting agencies or credit providers, another Optus group company, unrelated third parties, suppliers and joint venture partners.

Optus may be required or permitted by law to collect, use or disclose personal information about you; including, to the operator of the Integrated Public Number Database, or to law enforcement agencies. You may access your personal information and seek to make any updates by contacting Optus. Further privacy information is available from the Optus Privacy Policy at www.optus.com.au or by contacting Optus customer service.

Suspension and Cancellation: Optus may immediately suspend, downgrade or cancel the Service in a variety of circumstances, including: if, before the service start date, Optus determines it is not viable to supply the Service to you; you misuse the Service; non-compliant Equipment is used; there is an unusually high use of the Service; you fail to pay any charges to Optus; or you become insolvent. Depending on the circumstances of the suspension, you may still be liable to pay all charges arising during the suspension.

Fault Reporting: As soon as you become aware of any fault in the Service, you must report it to Optus by telephoning the number Optus notifies to you from time to time. Optus may charge you for any costs incurred by it to investigate any fault that turns out to be caused by you or your equipment.

Complaints: You may complain in writing or orally by calling your Optus account executive. The Telecommunications Ombudsman (TIO) can also resolve disputes between Optus and its customers. The TIO is an independent body that provides a free Service. The TIO describes itself as an office of last resort – it only takes up complaints if you have first tried to resolve it with Optus.

Your rights against Optus: Optus accepts liability to you in connection with the Agreement and the supply or interruption of the Service only to the extent

provided in the Agreement. Optus accepts liability to you in accordance with the Trade Practices Act and other laws. Optus does not accept liability to you for consequential loss. Optus limits its liability to \$5M per incident or series of connected incidents except in respect of personal injury or death.

End-Users etc.: You indemnify Optus against claims made by end-users, or against Optus' suppliers.

Numbers: Optus provides (and may change) telephone numbers in accordance with the numbering plan and any numbering instruments issued pursuant to the Telecommunications Act. Subject to these requirements, Optus issues a number to you at the time it agrees to provide service to you on that number. Optus is not liable for any required changes to telephone numbers, IP addresses or domain names. On termination of supply of the Service your right to use any such number, address or name may cease.

Variation: Optus may vary the Agreement by complying with the Telecommunications Act.

Please see BlackBerry Enterprise Solution for SME Overview and Pricing.

Optus requires that customers provide identification as specified in the Optus 100 points identification checklist.