

# Optus Business Mobile Repair Form

Please complete in block letters.

FORWARD TO YOUR STATES'S MOBILE SERVICE CENTRE				
<b>NSW</b> Unit 48 Slough Business Park, Cnr Holker & Silverwater Rds, Silverwater 2141	<b>VIC (inc. TAS)</b> 57-61 City Rd, Sth Melbourne 3205	<b>QLD</b> 2 Burke St, Woolloongabba 4102	<b>SA (inc. NT)</b> L4, 431-439 King William St, Adelaide 5000	<b>WA</b> L3, 1260 Hay St, West Perth 6005

Please complete in block letters.

STEP 1 - CUSTOMER CONTACT DETAILS	
Company Name _____	
Contact Name _____	
Telephone Number (BH) _____	Email Address _____
Business Address _____	Postcode _____
Return Address _____	Postcode _____

  

STEP 2 - EQUIPMENT DETAILS	
Mobile Phone Number _____	Equipment Type _____
IMEI or ESN _____	
Mobile Billing Account Number _____	
Maximum Pre Approved Quote Limit _____	
Fault Description (please provide precise details to ensure a quick repair) _____	
Additional Information/Instructions _____	
Pre-approved repairs to be completed up to \$154.00 (inc GST) for non-warranty repairs. Tick one option only.	
<input type="checkbox"/> Yes <input type="checkbox"/> No	

  

IMPORTANT REPAIR INSTRUCTIONS	
<ul style="list-style-type: none"> <li>Copy of Proof of Purchase must be sent with this form and handset.</li> <li>Remove all attachments (sim card, battery, charger)</li> <li>Only send accessories if you believe they may be part of the fault.</li> </ul>	<ul style="list-style-type: none"> <li>Complete all fields of this form, attach the POP and courier with the handset to the Optus Mobile Repair Centre in your State.</li> </ul> <p><b>Please Note</b> – if the above have not been completed delays may occur with your handset repair.</p>

  

TERMS AND CONDITIONS		
I have read and acknowledge the Repair Terms and Conditions and agree to abide by them. If repair or administration charges apply, please bill them to the nominated Optus Mobile account.		
Print name _____	Signature _____	Date _____